

Pineview HOA Member
Current HOA Address Available
Maple Grove, MN 55369

July 1, 2024

Pineview HOA Member,

If I didn't meet you at last Monday's special assessment vote or before the meeting, my name is Edward G. Palmer. I'm the guy who took the time to knock on all 88 doors before the meeting. My main concern was whether everyone knew about the meeting and understood the vote's consequences. It's hard to understand, but at least six homeowners had yet to learn what was heading our way. Whether you voted yes or no, I am glad you took the time to show up and make your voice and vote heard. Thank you for taking the time to participate.

There were many lost opportunities to better understand our HOA community's needs. As a result, I have written a letter to our board of directors in the care of Omega Property Management. I have attached a copy of the letter.

I have also created a website for our community members to better communicate what is going on with one another, along with our individual maintenance needs. In the letter attached, I have allowed Omega Property Management to take the lead in offering our HOA members a way to talk to one another at their online portal. If this is impossible, I am highly skilled and will create this reality of communication on the website <http://www.pineview-hoa.org>.

This letter is going out to everyone with a name and address associated with it on the Omega online portal. I found 84 name-address combinations and have created a database for mailing to those identified as part of the HOA. Besides the four missing name-address locations, Omega's directory lists only a few phones or emails. On Omega's site, you have to give permission to show your phone and email.

Please take a moment to visit www.pineview-hoa.org and let me know your thoughts. I am prepared to knock on everyone's door again with a flyer in case of any future special assessment that seeks to raise project funds or increase our dues over the annual 5% amount. I have created this online website to disseminate information. I have also created a mailing list database to mail printed letters. I have the technology to manage email lists. I already do this for 444 seniors from my Vocational High School alum.

Now, here is where you can come into play. Let me know what you would like to see in terms of an enhanced ability to communicate with one another in our HOA. Send me your phone and email if you choose one of those related items below. You can refer to

the numbers in the list below. Above all, let me know your thoughts, good or bad, concerning communication enhancements or current maintenance issues.

1. I am satisfied with the board and Omega's communications.
2. I like the idea of the Pineview-hoa.org website. Circle the main feature you would like to see on this website.
 - a. A news blog (people can notify Ed with news as needed).
 - b. A bulletin board where I can post and discuss issues.
 - i. Registration & login are required on bulletin boards.
3. An HOA directory.
4. An HOA mailing list.
5. An HOA emailing list.
6. An HOA calling network.
7. An HOA quarterly email newsletter.

On the pineview-hoa.org website, you'll find twelve recommendations for the board to consider. If the Pineview HOA board of directors can refocus on maintenance and Omega Property Management is competent in dealing with maintenance issues, I recommend only holding quarterly board meetings. That assumes the board establishes a method of contacting them directly and not only through Omega Property Management. This could be a Pineview HOA Board of Directors' dedicated email checked regularly by someone on the board. It could be "board@pineview-hoa.org," which I can set up for free to facilitate communications with HOA members and the HOA board of directors.

Member communications with their board doesn't have to be complicated, and it doesn't have to be community members annoying the HOA board. Still, there should be a simple way for member-to-board communications, especially if it involves Omega Property Management's operations or unaddressed maintenance activities.

So, do you want any enhanced member-to-member communications ability? If so, send me your thoughts and phone and email contact information.

Sincerely yours,

/Edward G. Palmer/

Edward G. Palmer
8303 Oakview Court
Maple Grove, MN 55369

763-370-8227
edwardgpalmer@gmail.com